Orlando – Nightclub shooting
Total Number of Reported Natural Disasters: 1900 - 2014

Source: Centre for Research on the Epidemiology of Disasters
Impact on business
43% never re-open
Creation of the ACCE Urgent Response Task Force
Purpose

• Point of contact
• Expertise
• Resources – HERO
• Inform ACCE
Disaster Recovery Subject Matter Experts

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Disaster Resources Available
ACCE’s Information on Disaster Resources

ACCE’s Information Portal is your HERO – Help, Expertise, Resources Online
Chamberpedia: Disaster Preparedness & Recovery – Chamber Samples and Articles

Disaster Preparedness & Recovery Chamberpedia page

• Recovery Tools and Resources
• Disaster Recovery Projects (International)
• Grants and Loans
• ACCE's Convention & Seminar Resources
• Videos
• Related Chamberpedia Topics
Disaster Preparedness and Recovery

More than 200 million people are affected by disasters each year. Statistics show that one in four small businesses will experience a disruptive natural disaster and, of those, 43% won’t recover. Take steps to be prepared at your chamber and in your community. ACCE has compiled toolkits, guides, and chamber examples to help prepare and recovery from emergencies and disasters. Having a plan of action will help recover quicker and empower greater resiliency. Be ready before an event happens.

ACCE’s Disaster Experts

Click here for a list of ACCE chamber member Disaster Recovery Subject Matter Experts (SMEs) who are willing and able to share their disaster recovery experiences.

Access the contact list of Disaster Relief Experts from the chamber field.
Chamberpedia: Disaster Preparedness & Recovery – Toolkits & Guides

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Toolkits & Guides

- ACCE’s Disaster Recovery and Preparedness Toolkit
- Emergency Preparedness, Response, and Recovery Plan - A toolkit and guide created by the Calgary (AB) Chamber for the World Chambers Federation (WCF) for all chambers to use. (See more about Calgary’s disaster recovery work below.)
- FEMA’s Small Business Toolkit: Tools and Resources to Plan, Prepare, and Protect
- U.S. Chamber of Commerce Foundation’s Disaster Preparedness and Recovery Quick Guides

Prepare BEFORE a disaster happens!

Download Disaster help Toolkits from ACCE, WCF, FEMA, and US Chamber.
The guide is segmented into three parts:

1. Emergency Preparedness
2. Emergency Response
3. Recovery

Response and recovery phases of activity are based around a simple model:

1. Analyze
2. Mobilize
3. Energize
Chamberpedia: Disaster Preparedness & Recovery – U.S. Chamber and IEDC Resources

U.S. Chamber of Commerce Foundation Disaster Resources

- Disaster Help Desk for Business - Launched in 2007 by the U.S. Chamber for small businesses and local chambers of commerce to provide preparedness/continuity advice and to guide disaster-affected organizations through the steps of recovery and re-opening. Reach the Help Desk by Phone: 888-MY BIZ HELP / 888-692-4943 and through social media tools. The Help Desk coordinates information among businesses, local chambers of commerce, NGOs, government responders, and disaster recovery specialists and is made possible by the leadership and generous support of the Office Depot Foundation.
- Disaster Preparedness and Recovery Quick Guides - Designed to help both local chambers of commerce and local businesses prepare for and recover from disasters.
- Disaster Response and Community Resilience - The Corporate Citizenship Center's Disaster Response and Community Resilience Program is committed to improving the efficacy of business philanthropy in disasters, breaking down information and coordination barriers between sectors, and highlighting the unique work of corporate citizens in the field.
- Disaster Response Tools - Articles and content on disaster response actions.

International Economic Development Council (IEDC) Disaster Preparedness and Recovery Resources

- IEDC's Disaster Recovery Resources - Overview of ways the IEDC provides disaster recovery resources to the economic development profession.
- Disaster Preparedness and Economic Recovery Webinar Series - Provides practical information on key topics in disaster preparedness and economic recovery for economic development organizations and chambers of commerce.
- Disaster Recovery Publication: “Leadership In Times of Crisis” (March 2015)
- Post-Disaster Economic Recovery Projects - The IEDC has led and taken part in several significant initiatives to assist communities in disaster recovery and preparedness, and economic resiliency.
Chamberpedia: Disaster Preparedness & Recovery – Chamber Samples and Articles

Prepare before a disaster strikes.

Create your disaster response plan using other chamber examples.

Chamber Recovery Samples
- See all Disaster Recovery examples and Business Continuity Planning examples from ACCE’s Samples Library
- Emergency Operations Plan for the General Public - Bermuda Chamber of Commerce
- "Hardship Membership" Policy Recommendation - Sample policy from the Cedar Rapids (IA) Metro Economic Alliance to help their members affected by the 2008 flood.
- Small Business Flood Assistance Program - Provides the terms and application for a forgiveable loan program created by the Iowa City Area (IA) Chamber of Commerce and the city councils of Iowa City and Coralville.
- Disaster Preparedness and Business Contingency Plan - Joplin Area (MO) Chamber of Commerce

Articles & Blog Posts
- As Floodwater Rushes In, So Does The Chamber - by Ben Goldstein, Chamber Executive magazine (Spring 2017)
- HERO Helps: Disaster Preparedness - by Sarah Myers and Holly South, Chamber Executive magazine (Summer 2016)
- Moving Flint Forward: The Chamber’s Response to the Water Crisis - by George Wilkinson, Flint & Genesee Chamber of Commerce, Chamber Executive magazine (Summer 2016)
- Maintaining Your Business Continuity in the Event of a Man-Made or Natural Disaster - by Brant Picard, Virtual Association Management Blog (November 2015)
- Terror in America’s Heartland: the 20th Anniversary of the Oklahoma City Bombing - by Charles H. van Rynschelro, CCE, IOM (April 19, 2015)
- Chambers of Commerce and Their Role in Disaster Preparedness - blog post by Christina Green for Frank J. Kenny
- Joplin, Missouri Says Thank You - ACCE blog post by Tania Kohut (May 21, 2014)
What to do?

• Be prepared

• Access resources

• Contact URTF if you experience a disaster or emergency
Contact ACCE URTF

ACCE’s Help Desk Hotline: Ask ACCE!

Call the HERO Team: 703-998-3524

Email HERO 24/7: HERO@acce.org

For urgent requests, write “DISASTER” in the subject line.